

Robuck & Company Antiques Streamlines Its Supplier Payments as It Grows Its Global Business

Paying suppliers with paper checks has served Robuck & Company Antiques, Ltd. well for years, but the need for speed, insights, and scalability increased as the company grew its customer base.



Robuck & Company Antiques operates an Atlanta-based emporium with the finest Continental antiques, most dating back from the 17th and 18th centuries.

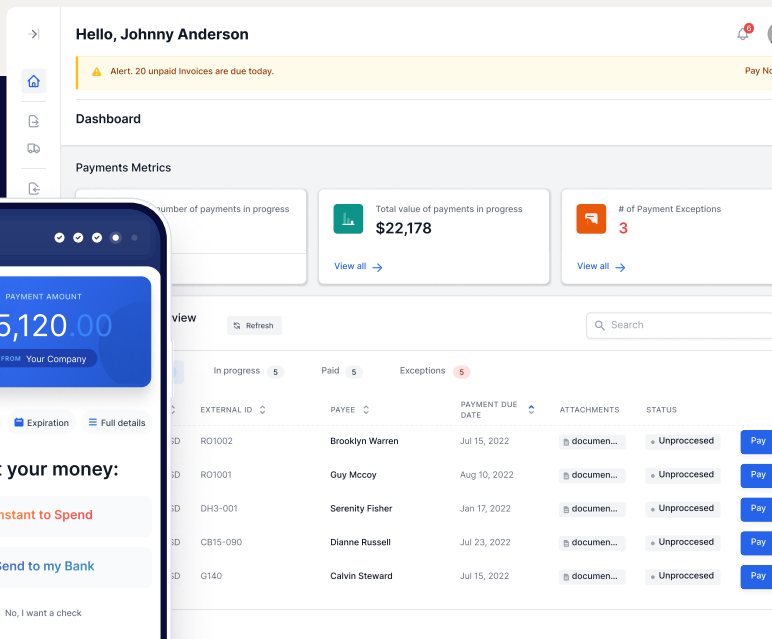
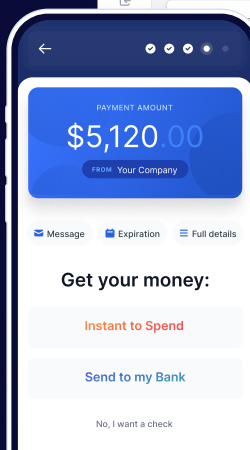
Co-owners Shane Robuck and Kristen Walls knew that the time their staff spent executing and managing payments was time that they couldn't spend growing the business.

Printing and mailing checks consumed a lot of our time. A big issue was manually reconciling payments with our QuickBooks Online accounting system – that became a really big burden and made it hard for us to manage our cash flow.

— Kristen Walls

Wanting to modernize the way it pays suppliers, Robuck & Company Antiques evaluated several solutions before selecting **SMART Hub** from Transcard.

Transcard is a world leader in payments technology solutions used by more than 550 financial institutions, technology companies, and businesses.



Eliminating the Pains of Paper Checks

SMART Hub provides Robuck & Company Antiques with new flexibility to handle its rapid growth. **With just a few clicks of the mouse, payments can be made instantly or scheduled for later. Staff can see the status of all pending, in-progress, and completed payments immediately. And historical payment details are available on-demand.**

Paying suppliers electronically also eliminates the possibility of payments being delayed or lost in the mail.

Ready to pay 5 In progress 5 Paid 5 Exceptions 5

Pay Now

Pay Now

Schedule for Later

Pay on Due Date

Initiate a Payment

\$5,120.00 USD Unprocessed Refresh

Pay Now Pay: \$5,120.00

Origination Account

Select Bank Account

Payable Summary

Supplier	Count	Payment Type
Beier-Cummings	4 Payables	
\$1,000.00 USD	EXTERNAL ID AS9FJOL	PAYMENT DUE DATE Jan 17, 2022
\$1,000.00 USD	EXTERNAL ID AS9FJOL	PAYMENT DUE DATE Jan 17, 2022
Total:		\$2,000.00 USD
Dianne Russel	4 Payables	
Morgan Smith	4 Payables	

Many of our suppliers now accept electronic payments. **Transcard integrates with our QuickBooks Online accounting software and our existing bank, and gives us more functionality, greater ease of use, and better control over our payments.**

We know that SMART Hub can grow with us, and we won't have to replace the platform. Executing payments used to be a burden. The simplicity of SMART Hub is great. We will have more time to focus on things that will drive profitability.

— Kristen Walls



SMART Hub will help Robuck & Company Antiques strengthen its supplier relationships, too. Suppliers can be paid in their preferred format and payments can be deposited directly into their bank account. Suppliers also will have the peace of mind that payments always arrive as scheduled.



LEARN MORE ABOUT SMART HUB